

Carlos Barahona

📍 Frisco, Texas, United States ✉ contact@carlosbarahona.me 📞 (214) 707-8376

🌐 www.linkedin.com/in/hello-carlos-barahona

SUMMARY

Experienced Senior Area Supervisor in waste management with 3+ years of experience leading and developing teams, analyzing and troubleshooting operational issues, and ensuring customer satisfaction. Proven ability to manage team dynamics and supervise employees.

EXPERIENCE

Sr. Area Supervisor | Trash Butler, LLC

August 2020 - Present, Dallas, TX

- Effectively utilizing specialized technology to ensure timely and prepared employee arrivals at designated locations.
- Accurately maintaining payroll records for the area and submitting bi-weekly reports to the Field Quality Manager.
- Recruiting, training, and onboarding new personnel to support business operations.
- Collaborating with other businesses to provide exceptional customer service.
- Employed conflict resolution techniques to resolve issues between team members, resulting in improved team cohesion and productivity.

Restaurant Team Member | Hopdoddy Burger Bar

December 2017 - September 2020, Dallas, TX

- Created weekly specials using fresh, locally sourced ingredients.
- Supervised kitchen cleaning and maintenance to ensure safety and prevent accidents.
- Trained and coached culinary team, resulting in increased productivity and employee knowledge.
- Addressed dietary concerns and food allergies by preparing customized dishes to meet customer needs and preferences.
- Maintained high food safety standards by handling and storing food properly to prevent contamination and illness.

SKILLS

Hard Skills: Continuous improvements, Staff Management, Key Performance Indicators, Verbal and written communication, Recruiting and interviewing, Employee scheduling, Staff supervision, Training
Technical Skills: Proficient in Microsoft Office Suite (Word, Excel, PowerPoint, Outlook)